POSITION DESCRIPTION

CLINICAL IMPLEMENTATION LEAD

Location:	Parkville
Division:	Orygen Digital
Salary range	$110,000 - $140,000 per annum pro rata (commensurate with skills and experience) plus superannuation and access to salary packaging
Employment Type:	Part-time 0.8 FTE to full-time fixed term position available for 12 months; secondment opportunities may be available
Position reports to:	Associate Director, Orygen Digital

1. POSITION SUMMARY

The Clinical Implementation Lead will lead the initial and ongoing engagement with headspace centres and specialised mental health services providing care to young people in order to support the implementation of Orygen Digital's Moderated Online Social Therapy (MOST) application. Building the support of centres and services will be critical for the successful implementation of MOST and creation of positive impact for young people experiencing mental ill-health. This position will also have a key responsibility in supporting the continued development of the MOST platform and service model through the translation of feedback from services and application of clinical experience. This is a unique opportunity to help transform the youth mental health service system through the integration of online services.

Subject to broad direction, and working with a considerable degree of autonomy, the Clinical Implementation Lead will utilise well-developed engagement skills to work with many services and stakeholders, sometimes with different or competing agendas. The position requires the ability to operate at a senior level, from a broad base of experience and knowledge in working in, and implementing change in mental health clinical settings.

What is MOST?

Orygen Digital has already developed world-leading youth mental health technologies. Our flagship Moderated Online Social Therapy (MOST) platform is the first single digital solution specifically designed to integrate with, and address, the key limitations of current youth mental health services. It has been designed with and for young people and existing services, providing clinicians with evidence-based tools that can be used across the diagnostic and severity spectrums and all stages of treatment. In response to the COVID-19 crisis in 2020, Orygen Digital's MOST platform has been supported by a $6m grant from the Victorian Government to fast track its roll-out across the state, and a $1m grant from the Telstra Foundation to iterate and improve the MOST technology platform.

2. POSITION CONTEXT

At Orygen, our leadership and staff work to deliver cutting-edge research, policy development, innovative clinical services, and evidence-based training and education to ensure that there is continuous improvement

in the treatments and care provided to young people experiencing mental ill-health. Orygen Digital, the digital mental health division of Orygen, require an experienced individual to lead our engagement with services who will adopt Orygen Digital's MOST platform.

Orygen Digital is the world leading centre developing, evaluating and disseminating engaging and evidence-based digital interventions that dovetail with current national and international service delivery models for all young people and their families. Orygen Digital is commencing a deployment of the leading MOST (Moderated Online Social Therapy) application across Victorian youth mental health services (headspaces and state-funded specialised services). This will require significant engagement with these services to generate a commitment to implement the platform and facilitate the success of this project, beyond which there is potential for further deployments across other Australian and international mental health services.

3. ABOUT ORYGEN

VISION: Young people to enjoy optimal mental health as they grow into adulthood.
MISSION: Reduce the impact of mental ill-health on young people, their families and society.

Orygen is the world's leading research and knowledge translation organisation focusing on mental ill-health in young people. Working side-by-side with young people, our partners and one another, we're redefining what's possible in global research, policy, education and clinical care. Find out more on our website.

4. KEY RESPONSIBILITIES/OUTCOMES

The Clinical Implementation Lead's key responsibilities will be to:

- support the development of the service implementation plan for the project, initially identifying services that may be priorities for the implementation of MOST, and then extending implementation across Victorian clinical services
- establish and manage Orygen Digital Setup & Support team, who will work closely with services, clinicians and other staff to implement MOST and provide ongoing support to services
- communicate with services and key stakeholders the features and potential benefits of MOST for their operations and the young people they support, as well as any key/relevant aspects of the implementation of MOST within their clinical context
- highlight and solve potential challenges in the implementation and use of MOST in clinical settings
- collate and share feedback with Clinical Service Manager about MOST service from services and clinicians
- actively support the implementation integration of MOST with existing youth mental health service protocols across Victoria
- actively liaise with clinical champions, clinicians and clinical services as required to support the implementation of MOST within clinical practice
- support the development, review and update of training and other communication materials to ensure fit-for-purpose use with services
- work with other members of the Orygen Digital team to identify and troubleshoot problems with MOST and the service model when they arise
- communicate learnings from engagement activities with clinicians and young people and data from the platform
- join the Project Management Office and provide updates on implementation progress
- perform risk management to ensure risks to successful implementation are minimised
- conduct other activities and responsibilities as directed by the Director and Associate Director of Orygen Digital

5. SELECTION CRITERIA

The following criteria must be met for consideration for this position:

5.1 Essential

- Fully qualified Psychologist, Social Worker, accredited mental health Occupational Therapist or other mental health professional with eligibility for appropriate membership with accredited registering body

- Experience working in and/or the management of youth mental health services
- Extensive experience working in a clinical setting within the Australian mental health system
- Ability to build and develop very strong working relationships with internal and external stakeholders
- Experience in the management of implementation projects or activities
- Experience in training and/or public communication
- Experience leading and/or supervising clinical teams
- Experience designing and implementing new service models
- Proven ability in building and maintaining effective working relationships with a range of stakeholders
- A capacity to work independently in a fast-paced environment, work to appropriate timelines and demonstrate problem solving abilities
- Highly developed oral and written communication
- Outstanding interpersonal skills and passion for engaging clinical services, leaders and clinicians in the implementation of novel models of care

5.2 Desirable

- Experience developing stakeholder engagement plans or strategies
- Knowledge of the service models of headspace centres and/or specialised services within the Australian mental health system
- An understanding of the present policy context in relation to youth mental health
- Experience balancing organisation requirements and the needs and perspectives of young people
- Experience with digital health services

6. PROFESSIONAL AND ORGANISATIONAL KNOWLEDGE

The Clinical Engagement Lead will be expected to have:

- Proficient computer skills with a demonstrated ability in word processing, PowerPoint and other office software, as required.
- Generate and use a level of theoretical and applied knowledge related to stakeholder engagement.
- Understanding of youth mental health systems and the not-for-profit sector, and an ability to apply this knowledge to the Orygen Digital context.

7. SPECIAL REQUIREMENTS

- Occupational Health and Safety (OH&S) and Environmental Health and Safety (EH&S) responsibilities as outlined in Orygen's Occupational Health and Safety policy.
- All Orygen employees are required to familiarise themselves with the organisation's policies and procedures and to adhere to them at all times.
- Victorian Drivers License.
- Unrestricted right to live and work in Australia.
- A current National Police Check will be required.
- A current valid Working with Children Check is required.
- Any offer of employment is conditional upon receipt and maintenance of a satisfactory Working with Children Check.
- Travel to other Orygen workplaces and clinical services around Victoria may be required.
- Occasional out of hours work may be required.