
CLINICAL IMPLEMENTATION FACILITATOR WA

JANUARY 2025



POSITION SUMMARY

Location:	WA Based (Work from home with some hybrid)		
Functional area:	Orygen Digital		
Classification/ Salary:	\$97,000 – \$110,000 commensurate with skills and experience + 11.5% super + access to \$15,900 NFP salary packaging		
Job level:	Level 3		
Reports to:	Clinical Implementation Lead WA		
Employment type:	Full time (1.0 FTE)		
Employment length:	Ongoing, subject to funding		
Direct reports	0	Indirect reports	0

POSITION PURPOSE STATEMENT

The Clinical Implementation Facilitator will play a critical role in the implementation of Orygen Digital's MOST platform in WA to augment the mental health support young people receive from these services. The Clinical Implementation Facilitator will engage with mental health services in providing significant onboarding, training, and ongoing support of services and their staff. This position will work closely with services to provide this support, promote MOST, and liaise with staff within each service to solve implementation problems as they arise. Building the support of services will be critical for the successful implementation of MOST and creation of positive impact for young people experiencing mental ill-health. This is a unique opportunity to help transform the youth mental health service system through the integration of online services.

The Clinical Implementation Facilitator will utilise their in-depth knowledge of youth mental health services and well-developed communication and engagement skills to work with services and their staff. The position requires the ability to influence others and to work closely with and train other mental health professionals to support organisational change and digital development.

About Orygen Digital

Orygen Digital, the digital mental health division of Orygen, develops, evaluates, and disseminates engaging and evidence-based interventions, such as MOST, that integrate with current national and international service delivery models for young people and their families.

REVOLUTION IN MIND

POSITION FOCUS

	Key responsibility area	Percentage
1	Stakeholder engagement	70%
2	Implementation improvements	20%
3	General support	10%

POSITION KEY RESPONSIBILITY AREAS

<p>1. Stakeholder engagement</p> <ul style="list-style-type: none"> • Develop and maintain strong working relationships with service leaders and staff in the partnering services. • Actively liaise with service staff to support the implementation of MOST, utilising an 'embedded' model in which facilitators are encouraged to spend regular scheduled time at participating services. • Respond to questions and requests from service staff relating to the implementation and use of the MOST platform and service model. • Highlight and solve potential challenges in the implementation and use of MOST with services. • Train participating service staff on the use of the MOST platform. • Complete and manage the above responsibilities across a number of services each with their own complexities. <p>2. Implementation improvements</p> <ul style="list-style-type: none"> • Develop a detailed knowledge and understanding of all elements of the MOST platform and service model. • Develop and maintain strong working relationships with internal stakeholders, ensuring that the implementation team works collaboratively with other teams in the MOST project, and that the development of the implementation process and strategy is informed by the research findings and the evolution of the service model. • Contribute to the design of training material and other materials to support implementation, initially for a headspace Clinician and Intake Officer audience. • Gather feedback from within services about the implementation and use of MOST. <p>3. General support</p> <ul style="list-style-type: none"> • Conduct other activities and responsibilities as directed by the Clinical Implementation Lead WA that relate to the implementation of MOST and supporting the general operations of the team.

EDUCATION / QUALIFICATIONS

Essential	<ul style="list-style-type: none"> • Fully qualified Psychologist, Social Worker, accredited mental health Occupational Therapist or other mental health professional with eligibility for appropriate membership with accredited registering body.
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EXPERIENCE / SKILLS

Experience / skills	<ul style="list-style-type: none"> • Experience working in youth mental health services. • Experience in training and/or public communication. • Experience supporting the implementation of new initiatives within a clinical context. • Confidence with digital technologies. • Strong ability to communicate and influence others within a clinical context. • Understanding of youth mental health systems and the not-for-profit sector, and an ability to apply this knowledge to the Orygen Digital context.
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	<ul style="list-style-type: none"> • Highly developed oral and written communication skills. • Proficient computer skills with a demonstrated ability in word processing, PowerPoint, and other office software, as required. • Knowledge of the service models of tertiary mental health services within the Australian mental health system. • Experience and passion for digital health services.
Personal attributes	<ul style="list-style-type: none"> • Ability to build and develop strong working relationships with internal and external stakeholders. • A capacity to work independently and as part of a team in a fast-paced environment, work to appropriate timelines and demonstrate problem solving abilities. • Outstanding interpersonal skills and passion for engaging clinical services, leaders and clinicians in the implementation of novel models of care.

KEY RELATIONSHIPS

Internal	<ul style="list-style-type: none"> • WA Implementation team • Implementation teams in other states • Research and Data team • Strategy and Ops team • Orygen wide teams and key contacts
External	<ul style="list-style-type: none"> • Youth mental health services and their staff

SPECIAL REQUIREMENTS

<ul style="list-style-type: none"> • Unrestricted right to live and work in Australia. • A current National Police Check will be required. • Any offer of employment is conditional upon receipt and maintenance of a satisfactory Working with Children Check. • A current WA driver's licence. • In line with government guidelines, this position may need to be based at home during certain periods. As such a reliable internet connection will be required. • Occasional intrastate and interstate travel may be required. • Occasional out of hours, evening and/or weekend work may be required.
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SAFETY, HEALTH, AND WELLBEING RESPONSIBILITIES

<p>Employees are required to comply with all workplace health, safety and wellbeing policies and procedures of Orygen.</p> <p>In addition, employees are expected to:</p> <ul style="list-style-type: none"> • Promote and demonstrate Orygen's high standards in relation to health, safety and wellbeing, championing a culture of safety in the workplace. • Take responsibility for their own safety, health, and wellbeing and for their colleagues and others they work alongside, as far as they are able. • Follow policies, training and guidelines related to Workplace health, safety, and wellbeing, including reporting of unsafe work practices, incidents, hazards and near miss events. • Be committed to promoting and protecting the safety and well-being of all children and young people and embedding safeguarding practices into all our programs and services.
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ACKNOWLEDGEMENT

Confirming this position description has been read and understood by:

Name	
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Signature	
Date	